

Disaster Relief at Walmart

At Walmart, helping communities is what we do every day. When a crisis strikes, that charge becomes an even greater priority -- we are committed to reacting quickly and effectively when and where disasters hit the hardest. Each year, Walmart is called upon for assistance following natural disasters from floods and tornadoes to wildfires and hurricanes worldwide and has been an integral part of local recovery efforts in the communities we serve. Since 2007, Walmart and its Foundation have donated more than \$16 million for disaster preparedness and disaster relief efforts.

Our Associates, Our Customers and Our Neighbors

We recognize that basic needs become paramount in times of crisis and that many of the products on our shelves, and the systems we use to get them there, can save lives in traumatic times. With help from partners like the American Red Cross and The Salvation Army, Walmart and the Walmart Foundation have been able to support disaster relief efforts in communities around the world. Over the past three years, Walmart and its Foundation have:

- Donated \$1.74 million to areas along the West Coast affected by wildfires and flooding. More than a million dollars went to aid relief efforts in Southern California after wildfires engulfed the area.
- Provided more than half a million dollars in cash and product assistance for relief efforts following the devastating floods that paralyzed many parts of the Midwest. This assistance enabled the quick response of partners The Salvation Army, American Red Cross and Feeding America to help people and families in Illinois, Iowa, Kansas, Michigan, Minnesota, Ohio, Oklahoma and Wisconsin.
- Responded to two tornadoes and three hurricanes in Texas with \$1.3 million in cash and product donations. The company also provided the use of available facilities to the Red Cross as response headquarters and warehouse space.
- Donated more than \$300,000 to disaster relief efforts in New Jersey, New York and Pennsylvania following a disastrous line of thunderstorms that left communities under water.

Following Hurricanes Katrina and Rita, Walmart leveraged its unique strengths as a company to help storm victims in their greatest hour of need. Walmart has been recognized for leading the way in cash donations, with more than \$18 million donated to aid emergency relief efforts and 2,450 truckloads of supplies dispatched to communities throughout the Gulf states and Texas. Walmart set up a 16,000-square-foot tent store which included six registers, a Connection Center for cell phones, a digital photo kiosk and a Tire Lube Express Center for tire repairs.

We were proud to take part in relief and recovery efforts, providing essential, life-sustaining supplies and assistance to our associates, our customers and our neighbors.

Recent Contributions

In April 2009, the Walmart Foundation announced that it has awarded \$5 million to the American Red Cross to strengthen disaster preparedness in 128 communities in 44 states and three U.S. territories. The funds will expand the reach of the Red Cross in places that are often isolated during times of disaster. The donation will be used to purchase more than 55,000 blankets and 15,000 cots, provide chapters with nearly 150 shelter trailers and train more than 1,000 Red Cross staff and volunteers.

International Assistance:

The Walmart Foundation donated more than \$3 million for relief and reconstruction in the wake of the earthquakes that rocked central China in the spring of 2008. Truckloads of supplies were delivered to cities where the devastation was most significant. We coordinated our efforts with the local governments, relief organizations and civil affairs authorities.

In 2007, Walmart supported emergency aid to Tabasco and Chiapas, Mexico to help flood victims in their greatest hour of need. Walmart de Mexico and the Walmart Mexico Foundation donated 944 tons of in-kind donations to support relief efforts. To promote the long-term economic recovery of the region, the Walmart Foundation (U.S.) and the Walmart Mexico Foundation provided a total of \$600,000 to support an economic recovery project in the region. The grant was matched by the United Nations Development Program in Mexico, providing a total of \$1.2 million in assistance for flood victims.

Associate Assistance:

Walmart recognizes the hardship natural disasters pose to families. In addition to providing preparedness programs for our associates to help them look after their individual needs in advance of a disaster, Walmart also has a number of measures in place to help ease the burden of dealing with such unforeseen events. For example, Walmart established the Walmart Emergency Information Line, a toll-free number (English and Spanish), to answer associates' questions and concerns. Here, associates are able to request assistance, obtain needed information about their store and updates on when and where they may report to work. In some cases, our associates are also eligible for disaster grants and, if their home store or club is unable to open for an extended period of time, may be offered the opportunity to work at other company facilities.

Preparation:

At Walmart, we believe that the key to a swift, effective response is focusing on the development of resources and the fostering of relationships before disaster strikes. In each and every one of the communities we serve, our stores stand ready to help and to work with local leaders, community organizations and elected officials in the instance of a disaster.

Our Emergency Operations Center (EOC) monitors anything that could impact business operations. The EOC is responsible for mitigating, preparing and planning the company's response to all forms of disasters – whether natural or man-made, security-related or other emergencies.

To learn more about Walmart's disaster relief efforts, please visit www.walmartstores.com/community.

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